

## Remote Access

### Overview:

- ✓ You will need to have Internet Access
  
- ✓ It does not matter who your service provider is (AOL, Optimum, etc)
  
- ✓ Go to the [school web site](http://www.catskillcsd.org/) (<http://www.catskillcsd.org/>)
  
- ✓ Click on the link that says Libraries/Instructional Technology
  
- ✓ Now choose Instructional Technology and click on Classlink 2000 Home Access
  
- ✓ Follow the directions for “my first time”.
  - ✓ You only have to download the site once, from then on just click on the back again sign.

(If the school site is down you can go to: [www.classlink2000.com/sites/catskillcsd](http://www.classlink2000.com/sites/catskillcsd))

**Note: If you try to print at home it will print at school, not home. It is best to just come in the morning and print in the library or here.**

**If you are having any problems just click on the sentence that says click here if you are having problems. Classlink answers several questions that are frequently asked. If that doesn't help, call the helpdesk number below. It is toll free.**

You can call our helpdesk at **888-963-7550, x201**. Our typical office hours are 7:30 AM to 6 PM, Eastern Time. If you call outside of these hours, leave a detailed message with the following information:

- Your name
- Day and evening phone numbers
- Your email address
- Your School
- The day and time that you had a problem
- What type of computer you are using (PC or Macintosh)
- What operating system (Windows 95/98/NT/2000/XP, Mac OS 8, OS 9, or OSX)
- How you connect to the Internet (dial up, cable modem, DSL, AOL, etc.)

