



# PEER MEDIATION

PEACEFUL WAYS TO SOLVE  
CONFLICT

# What is Mediation?

- Mediation is a process where an impartial third party assist conflicting parties to reach an understanding and agreement.

# What is Peer Mediation

- The primary goal of peer mediation is to teach conflict resolution skills to students by involving them in a Peer Mediation program.
- Students are trained in understanding the roots of conflict styles. The students are also skilled in communication, listening and problem solving techniques.

# What can Mediation do?

- Understanding the mediation process can be of great value when conflict occurs between:
  - Students
  - Teachers
  - Teachers/Students
  - Administrators/Students
  - Parent/Students

# Mediation Can

- Stop the escalation of minor problem into a serious one.
- Diffuse anger so that people do not resort, out of frustration, to harsh words or violence.
- Encourage openness and effective communication to eliminate misunderstanding.
- Set the stage for a future where peace and understanding are possible.